

Ultra ES PRO

FREQUENTLY ASKED QUESTIONS

TTLBT-46160B-2006-1PK



DESIGN FEATURES

- Bluetooth/Keyless Operation
- Full Grip Handle
- New Integrated Deadbolt
- Interior Safety Release
- Uses One C123 Lithium Battery



Bluetooth® READY

Scan the code below to download the **Global Link Connect App**



Will it fit in my door?

The Ultra ES Pro is designed to fit standard travel trailer doors with a lock cut out size of 2-3/4" wide by 3-3/4" tall. Door thickness range is 1-1/2" and 1-3/4".

Is there a left handed version for my entry door?

Yes, there is a left handed version of this lock. The part number is TTLBT-46160LB-2006-1PK.

Do I have to use the app?

The Bluetooth connectivity functions with the Global Link Connect app. However, the lock keypad can be used exclusively for keyless locking and unlocking if desired. The Ultra ES Pro comes with 2 keys that can also be used to operate the lock manually if preferred.

Can it be Keyed ALike?

If you have existing Global locks that have a purple key with a unique key code this lock can be keyed to match. When ordering the Ultra ES Pro through RVLocksAndMore.com make a note in the comments section with the key code you need the lock to match.

What kind of battery does it take?

The Ultra ES Pro uses one C123 Lithium battery. C123 batteries can be found in most convenience/hardware/pharmacy stores. The battery compartment is easily accessible on the backplate of the lock with a phillips screwdriver.

How do I tell if my battery is getting low?

There are two ways to determine the life of your battery. If you have the Global Connect App open, the lock icon directly above the lock/unlock graphic will have a battery life indicator. Also, on the back of the physical lock there is a low battery indicator light. A intermittent flash means the battery is down to around a 20% range.

Does this lock have a deadbolt?

The Ultra ES Pro features a newly integrated deadbolt design. The plunger doubles as a deadbolt when locked by the keypad, app, lower key cylinder, or red deadbolt turn on the backplate. This new design lengthens battery life, and creates less tension and stress on the handles when the travel trailer is not parked and leveled.

Can the Ultra ES give me real time notifications outside the app?

The lock does not support sending real-time (e.g. periodic) lock status. The lock only sends its status to the app after a successful lock or unlock. (This is to save battery power in the lock and on the user's phone).

When I use the key or red interior deadbolt thumbturn my lock status on my app doesn't change?

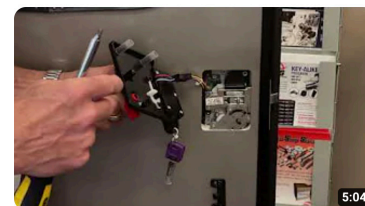
When the user is operating the lock via key or red lever, they must swipe down on the home screen to refresh the lock status. (The electronics in the lock do not activate when the user mechanically changes the state of the lock with the red lever or a key) Refreshing lock status on the lock home screen sends a message to the lock to wake it up, check status, and send that info to the phone app to display.

Videos

Instructional videos can be found on Creative Products Group YouTube Channel.



Ultra E Pro Lock with Keypad Overview



Locating Factory Code On Ultra E Locks

